Odminiu st. 8, 01122 Vilnius, Lithuania
M: +370 689 54541
www.itskillhouse.com
adele@itskillhouse.com

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|---|---|
| **CV no / ID** | 44662 |
| **Main Expertise:** | Oracle Cloud Infrastructure , Amazon Web Services |
| **IT Experience since:** | 2011 |
| **Education degree:** | (WO)<br>Master's degree of E-Business Management (WO)<br>Bachelor's degree of Telecommunication Engineering (HBO) |
| **Other notes:** | |

## Summary:

SUMMARY

Seasoned IT professional with over 10 years of experience in information technology and telecommunication systems implementation and management across diverse domains. Passionate about driving efficiency and innovation, I have successfully overseen various IT projects and teams, ensuring seamless integration of technologies and optimal performance. Adept in navigating the intricacies of networking, engineering, applications, operating system software/hardware, and security.

Key Competencies:

- IT Systems Management
- Project Management
- Team Leadership
- Windows Server Infrastructure
- SharePoint Platform
- Oracle Cloud Infrastructure (OCI) - WAF, Load Balancer, Logging Analytics, Resource Manager, CLI
- AWS - WAF, Load Balancer, ECS, ECR, Fargate, EFS, CloudFormation, CLI, Lambda, boto3, RDS Postgres, EventBridge, CloudWatch, CloudTrail, Parameters Store
- Automation Tools - Terraform, Ansible, Jenkins, Python, PowerShell, Bash
- Cyber Security

Passionate about driving efficiency and innovation, I have successfully overseen various IT projects and teams, ensuring seamless integration of technologies and optimal performance. Let's connect and explore opportunities to enhance your IT landscape!

## Skills/Competencies:

**Expert**

HTTP | Incident Response | ITIL | Microsoft SQL | Oracle | Security | Technical assistance

**Advanced**

Ansible | Automation tools | Bash | Cyber Threats | Infrastructure | Investigation | IT projects | Project Management | Security Incident Response | SharePoint Server 2013/2010/2007/2003 | SIEM | Splunk | Terraform | Vulnerability Assessments | Web Application Firewall

**High Competence**

CLI | Load Balancer | Python | Windows Server

**Intermediate**

Demonstrations | Employer Brand | Hiring process | Oracle Cloud Infrastructure | Security Operations | SharePoint | Talent attraction | Webinars

**Basic Knowledge**

e-Business | Telecommunication Engineering

## Project Experience:

Feb 2025 - Ongoing

### Oracle Cloud Architect

N/A

My approach transcended routine tasks, challenging existing systems and demonstrating a profound understanding of the 'why' behind actions, showcasing a commitment to continuous growth.

Nov 2021 - Feb 2024

### SENIOR OCI WAF ENGINEER & LOAD BALANCER TRUSTED ADVISOR

N/A

Showcased robust leadership skills through the efficient management of projects, providing guidance, and fostering a collaborative work environment. ? Led initiatives to deliver comprehensive product demonstrations for key customers about OCI Web Application Firewall (WAF) product, emphasizing seamless integration with various Oracle Cloud Infrastructure products. ? Actively participated in talent attraction webinars and contributed to the hiring process, showcasing not only technical expertise but also leadership skills to promote a positive employer brand. ? Developed and implemented automation tools for OCI WAF using CLI, Terraform, Python, Bash, and Ansible. ? Provided outstanding technical assistance for the OCI Load Balancer product, addressing inquiries, and ensuring client satisfaction through effective problem resolution.

Oracle | Project Management | Bash | Technical assistance | Automation tools | Load Balancer | CLI | Web Application Firewall | Python | Terraform | Oracle Cloud Infrastructure | Employer Brand | Hiring process | Demonstrations | Ansible | Webinars | Talent attraction

Dec 2018 - Nov 2021

## SECURITY OPERATIONS ANALYST

N/A

Performed security monitoring and analysis using SIEM tools, and other security technologies to detect and prevent cyber threats. ? Conducted vulnerability assessments, identify security weaknesses and assess overall security posture for key customers. ? Participated in security incident response activities, including containment, investigation, and recovery, following established incident response procedures.

Oracle | Infrastructure | Security | Windows Server | Splunk | Investigation | SharePoint | SIEM | Incident Response | Security Operations | Security Incident Response | Vulnerability Assessments | Cyber Threats

Jan 2017 - Nov 2018

## SharePoint Platform engineer (L3)

Barclays

Provided advanced, 3rd level support for SharePoint 2003/2007/2010 farms, overseeing approximately 10,000 sites across around 300 servers:

● Executed various administrative tasks (backups, restores, sites creation, and resolution of user issues)

● Conducted thorough troubleshooting and addressed escalated issues to ensure minimal disruption and efficient operational support.

● Developed and implemented scripts and automation tools to streamline processes.

● Coordinated change requests and managed problem records

● Maintaining a well-organized workflow as the queue manager.

Additionally, played a key role in risk assessment and audit activities, contributing to the overall security and compliance of SharePoint environments.

HTTP | ITIL | SharePoint Server 2013/2010/2007/2003 | Microsoft SQL

May 2015 - Jan 2017

### Windows Server engineer/Shift Lead

Barclays

Provided 2nd level support on a 24x7 basis for the global Windows server infrastructure, spanning approximately 50,000 servers:

● Investigated complex incidents and problem records and providing insightful recommendations for effective resolutions.

● Demonstrated strong leadership skills by effectively managing a team of 5 support engineers, providing guidance, and fostering a collaborative work environment.

● Conducted training sessions for 5-10 new joiners, ensuring a seamless onboarding process.

● Organized knowledge-sharing sessions.

ITIL | Microsoft Windows Server

May 2011 - Nov 2014

### IT Engineer

N/A

IT support and engineering

## Courses and Certifications:

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|---|---|
| CISSP (Certified Information Systems Scurity Professional) | 2024 |
| Cloud Security Knowledge - CCSKv4 | 2024 |

## Languages:

| | |
|---|---|
| English | Full professional proficiency |